

SOUTH WORCESTERSHIRE PPG CONFERENCE

9TH JUNE 2015

Attendees

Pam Hewitson	Pershore GP Surgery
Mike Lambden	Salters Medic Centre Droitwich
Brian Palmer	Abbey Medical Centre Evesham Chair PPG
John and Shirley Lynch	Three Springs Pershore
Colin Major	St Martins Gate Surgery, Worcester
Peter Thompson	Haresfield Surgery, Worcester
Helen Perry-Smith	SW CCG
Sarah Harvey-Speck	Link End Surgery, Malvern
??? Packman	Barn Close Surgery, Broadwas
Christine Millon	Barn Close Surgery, Broadwas
Ron Amey	Barn Close Surgery, Broadwas
David Green	Link End Surgery, Malvern
Susan Parkin	Pershore Surgery
John Fawkes	Elbury Mount Surgery, Worcester
Mary-Rose Fawkes	Elbury Mount Surgery, Worcester
Leslie Edwards	Abbotswood Medical Centre, Pershore

Analysis of Feedback Forms received

	6	5	4	3	2	1
Enjoyment and Interest	* * *	* * * * *	*			
Likelihood of making a difference to you	*	* * * * *	* *		*	
Usefulness of meeting Healthwatch staff and Directors	* * *		* * *			

	*		*			
	*		*			
Clarity of presenter's explanations	*	*	*			
	*	*	*			
	*	*	*			
Quality of overall organisation/administration	*	*				
	*	*				
	*	*				
Suitability of accommodation	*	*	*			
	*	*	*			
	*	*	*			
	*	*	*			
	*	*	*			
	*	*	*			

What aspects of the Conference did you particularly like/dislike?	<ul style="list-style-type: none"> • Learning of work done – examples • Specific examples of work • Good clear speakers • All aspects • Like explanation of Healthwatch Dislike No real ability to make real change • The update but I fear the majority would be lost on 90% of patients • Projected information and accompanying explanations were excellent • Liked the voting technology but needed roving mike to hear the delegates questions/comments 	
Would like the Conference to be held regularly?	<ul style="list-style-type: none"> • Yes • Annually • Yes to learn about changes and successes • Yes • Yes • No • About once a year • Yes • Yes • For an update on activities 	
Do you think you were given an opportunity to have your say?	Yes *****	No Not sure

Were the topics discussed of interest to you?	Yes *****	No Not sure *
What subjects/issues would you like to talk about/find out about in the future?	<ul style="list-style-type: none"> • Difficulties patients face • Communications • Out of Hours Care • The power of the Director to push for change • How can we make primary care cope in the future • What Healthwatch is doing and what they are looking at • Currently interested in provisions for mental health 	
Did you feel this Conference was worthwhile?	Yes *****	No
Would you attend another Conference?	Yes *****	No Not sure *
Are there other ways you would like to be informed, consulted or be engaged with about issues/changes in your area?	<ul style="list-style-type: none"> • Please ensure all communications are made direct to me and not the Practice Manager • Yes – happy to be a volunteer as and when needed • Direct via email • By email • Be part of the Reference and Engagement Group • Email • Results achieved • Emails and Facebook • Specific condition Groups 	
How did you find out about this Conference?	<ul style="list-style-type: none"> • Invitation • Invitation • Word of mouth • PPG • From surgery • Doctors surgery • Invitation • Invitation • Invitation 	